

DAWN FARMER

13 Liberty Heights Drive, Savannah, GA 31405 • (912) 659-8880 • fdawn92@gmail.com

Professional Summary

Multi-talented Team Member able to take on any required task and adapt to changing conditions with a resourceful and hardworking mindset. Dedicated to business success and eager to learn more to advance professionally.

Skills

- Merchandising and display
- Adapt to diverse groups
- Inventory management
- Fashion knowledge
- Stocking and replenishing
- Merchandising expertise
- Cash handling
- Product knowledge
- Flexible schedule
- Problem-solving skills
- Customer service
- Cash register operation
- Professional demeanor
- Excellent people skills
- Communications
- Products and services

Work History

Shipping Clerk/Picker, 06/2015 to Current

Brasseler USA – Savannah, GA

- Picked products for specific routes according to pick sheets.
- Picked up incoming stock and delivered materials to designated locations.
- Enforced the on-time shipment of products to create exceptional customer experiences.
- Estimated weights, heights and centers of balance to make precise placements.
- Tracked time spent on assignments each day for productivity reporting.
- Picked products for specific routes and estimated weight, height, and center of balance to calculate precise placements.

Sales Associate, 09/2014 to 10/2015

Sam's Club – Savannah, GA

- Trained and served as a peer coach for new sales associates.
- Identified and addressed complex problems affecting the organization, contributing positively to business development.

- Devised and executed business initiative to re-brand the department to improve key performance metrics for customer satisfaction and sales.
- Managed and tracked supply using company inventory management software.
- Demonstrated use and care of merchandise.
- Sourced hard to find items at other store locations to meet customer needs.

Customer Service Associate, 06/2012 to 06/2014

Wal-mart Stores Inc. – Savannah, GA

- Exhibited exceptional customer service at all times, including addressing customer inquiries and ensuring resolution.
- Delivered exceptional customer service through acknowledgement, communication and commitment to quality.
- Created an inviting environment for customers by maintaining store organization and cleanliness.
- Answered questions regarding store policies and merchandise.
- Accepted and processed returns.

Education

Certificate: Dental Assisting, 2017

Palmetto School For Career Development - Savannah